

## 2021 Star Ratings

### Banner - University Care Advantage - H4931

#### 2021 Medicare Star Ratings

Every year, Medicare evaluates plans based on a 5-star rating system. Medicare Star Ratings help you know how good a job our plan is doing. You can use these Star Ratings to compare our plan's performance to other plans. The two main types of Star Ratings are:

1. An Overall Star Rating that combines all of our plan's scores.
2. Summary Star Rating that focuses on our medical or our prescription drug services.

Some of the areas Medicare reviews for these ratings include:

- How our members rate our plan's services and care;
- How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications.

For 2021, Banner - University Care Advantage received the following Overall Star Rating from Medicare.



3.5 stars

We received the following Summary Star Rating for Banner - University Care Advantage's health/drug plan services:

Health Plan Services:   
3.5 stars

Drug Plan Services:   
3.5 stars

The number of stars shows how well our plan performs.



Learn more about our plan and how we are different from other plans at [www.medicare.gov](http://www.medicare.gov).

You may also contact us 7 days a week from 8:00 a.m. to 8:00 p.m. Mountain time at 877-874-3938 (toll-free) or 711 (TTY).

Current members please call 877-874-3930 (toll-free) or 711 (TTY).

Star Ratings are based on 5 Stars. Star Ratings are assessed each year and may change from one year to the next.

Banner – University Care Advantage is an HMO SNP with a Medicare contract. Enrollment in Banner – University Care Advantage depends on contract renewal.