



THE UNIVERSITY OF ARIZONA
HEALTH PLANS

**SUBJECT: BENEFITS DURING DISASTERS AND
CATASTROPHIC EVENTS**

POLICY: GP 6036 S

Department of Origin: Government Programs Department
Responsible Position: Government Programs Administrative Director

Date(s) of Review and Revision: 07/17
Policy Replaces: N/A

Policy Approved: 8/1/2017 Committee Meeting
[Link](#)

Department Approval:



Approval has
completed on GP 603

PURPOSE

In the event of a disaster or catastrophic event, the Health Plan will ensure that it continues to provide all needed services to members and may be required to waive certain regulatory requirements to meet member needs during such times.

APPLICABILITY

This policy applies to all Medicare lines of business.

POLICY

In the event of a federal Presidential emergency declaration, a Presidential (major) disaster declaration, a declaration of emergency or disaster by a Governor, or an announced public health emergency by the Secretary of Health and Human Services, the health plan will abide by all required timeframes and responsibilities as required by the Department of Health and Human Services or other regulatory bodies.

DEFINITIONS

Please refer to the link below for full definitions for the following terms:
<http://sharepoint/sites/hppandp/new/Lists/Definitions/PP%20Definitions.aspx>
N/A

PROCEDURE

- 1.0 The Health Plan will allow all Part A and B and supplemental Part C plan benefits to be furnished at specified non-contracted facilities. Part A and B will services will be rendered at Medicare certified facilities per 42 CFR §422.204(b)(3).
- 1.1 The Health Plan will waive any requirements for prior authorizations.
- 1.2 The Health Plan will wave 30-day notification requirement to enrollees seeing that all changes benefit the enrollee.

- 2.0 Once the disaster or catastrophic event has been declared as being over, the Health Plan will resume normal operations within 30 days from the initial declaration.

- 3.0 If a Presidential major disaster or emergency declaration is issued or the Secretary declares a public health emergency, and the underlying circumstances are reasonably expected to result in a disruption in access to covered Part D drugs, the Health Plan will:
 - 3.1 Lift their “refill-too-soon” edits by means resolvable at the point of sale, and;
 - 3.2 Allow the maximum extended days supply if requested and available at time of refill.
 - 3.3 Ensure enrollees have adequate access to out of network pharmacies when coverage cannot be obtained at a network pharmacy and when such access is not routine.

PERFORMANCE AND OUTCOME MEASURES

- 1.0 In the event of a declared emergency or catastrophic event, the Health Plan abides with all stipulated timeframes and responsibilities.

REFERENCES

- 1.0 Chapter 4 of the Medicare Managed Care Manual, section 150

ASSOCIATED POLICIES AND PROCEDURES

N/A

ATTACHMENTS

N/A